

Your application for gas service will be processed once you establish a customer account with National Grid.  
To set up your customer account, call **1-800-233-5325** and provide your customer account ID in the space below.

**Contact Information**

Business Name: \_\_\_\_\_  
Customer ID: \_\_\_\_\_  
**Premise Address:** \_\_\_\_\_  
**City, State, Zip:** \_\_\_\_\_  
Business Phone: \_\_\_\_\_  
Fax Number: \_\_\_\_\_  
Mailing/Billing: \_\_\_\_\_  
City, State, Zip: \_\_\_\_\_  
Contact Name: \_\_\_\_\_  
Contact Phone: \_\_\_\_\_  
Contact Email: \_\_\_\_\_  
Contractor Name: \_\_\_\_\_  
Contractor Phone: \_\_\_\_\_  
Contractor Email: \_\_\_\_\_

**CHECK ALL THAT APPLY****Surrounding Area Description:**

☐ Wetlands/Water ☐ Historic ☐ Nature Preserve  
☐ Undeveloped ☐ Urban ☐ N/A

**Site Information:** (on private property along service route)

☐ Sprinkler ☐ Septic ☐ Trees ☐ Ledge/Rock  
☐ Side Walk ☐ Drive Way ☐ Parking Lot

**Underground Utilities:**

☐ Electric ☐ Phone ☐ Cable ☐ Underground Oil Tank

**Customer Installation Expectations:**

Planned Natural Gas Equipment Installation Date: \_\_\_\_\_

Requested Service-Main Installation Date: \_\_\_\_\_

Estimated Meter Turn on Date: \_\_\_\_\_

This contract is subject to the Terms and Conditions on the back of this agreement. National Grid agrees to install gas service to the above Premise location. I understand that I may cancel this agreement, without obligation, at any time prior to the installation of the gas service line and main. I hereby authorize National Grid to install a natural gas service line to the Premise address listed above.

**PAYMENT INFORMATION:** Please do not send payment along with this contract. An invoice will be generated upon receipt of this application with the option to pay by check or credit card (Western Union transaction fees will apply). Please note: all invoices must be paid within sixty days.

**Customer Contribution Towards Construction Cost:\* \$** \_\_\_\_\_ **Customer to dig & provide backfill (EBBO) Yes ☐ No ☐**

\*Customer quote is valid for 90 days from the date of the "National Grid Rep Signature" below. After 90 days, this amount is no longer valid and is subject to change.

**Owner/Applicant Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**National Grid Rep Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**National Grid Use Only:** **Public Bldg:** Yes ☐ No ☐

**Trench Paving:** Yes ☐ No ☐ Estimated Length \_\_\_\_\_

**Number of Services:** \_\_\_\_\_ Average Service Length \_\_\_\_\_

**Total Estimated Length:** Service \_\_\_\_\_ Main \_\_\_\_\_

**Intersecting Street:** \_\_\_\_\_

Suite or Unit #	Rate	CFH	ADTH	Meter Size	Delivery Pressure	Margin	MDCQ
<b>TOTAL</b>							

**Target Date:** \_\_\_\_\_ **Account Location:** \_\_\_\_\_

**Work Order:** Service \_\_\_\_\_ Main \_\_\_\_\_

**Easement Required:** Yes ☐ No ☐

**Permits:** ☐ Town ☐ State ☐ Conservation ☐ Private Way

**Existing Service Information** (if applicable)

**Acct. #:** \_\_\_\_\_ / \_\_\_\_\_ **Rate:** \_\_\_\_\_

**CFH:** \_\_\_\_\_ **Service Size:** \_\_\_\_\_ **Meter Size:** \_\_\_\_\_

**Sales Type:**

☐ New Construction  
☐ Rehab  
☐ Added Load  
☐ Off-1-Year  
☐ Rate Change

**Sales Type:**

☐ Conversion  
☐ Low Use  
☐ Oil  
☐ Propane  
☐ Electricity

**Work Required:**

☐ Add Meter  
☐ Fitting Work  
☐ Main/Svc  
☐ New Svc  
☐ Relay Svc

**Meter Info:**

☐ Master Meter  
☐ Company Owned  
☐ Customer Owned  
☐ Outside Meter

**Main Info:**

☐ On Main  
☐ Long Side  
☐ Short Side  
☐ Off Main

**Activity Request:**

☐ Eng Analysis  
☐ Construction Est.  
☐ Sold  
☐ Project Managed

\_\_\_\_\_ LP \_\_\_\_\_ IP \_\_\_\_\_ HP Pre-Marked: \_\_\_\_\_

**Notes:**

# Terms and Conditions of Commercial Gas Service Agreement

1. Applicant agrees to pay National Grid to aid in the construction of the natural gas service line and associated main work required to provide service to the Premises. In the event that the actual service line length exceeds the estimated footage, National Grid may bill the property owner at a rate of (Excess Footage Fee) over the estimated service line length.
2. Once the meter is set, the Applicant becomes the customer of record and National Grid will commence billing the Applicant. The Applicant agrees to pay for gas service pursuant to the applicable rate classification and in accordance with National Grid's Terms and Conditions, as filed from time to time with the Massachusetts Department of Public Utilities.
3. National Grid will take reasonable measures to minimize damage to Applicant's property. For existing structures, National Grid will loam and reseed excavated areas and patch disturbed asphalt. Applicant is responsible for maintaining all reseeded areas.
4. National Grid will install the necessary natural gas distribution system to the site, subject to weather conditions and all federal, state and local codes and permit requirements. In the event that National Grid is unable to obtain the necessary permits to install the gas service line, National Grid shall not be obligated to perform such installation and this Agreement shall be null and void.
5. Notwithstanding the foregoing, National Grid may, at any time, terminate this Agreement without any further obligations, in the event of one of the following "Triggering Conditions": (a) it discovers that there is no active natural gas main in close proximity to Applicant's property for which a service connection can be made in a reasonably cost effective manner (b) it discovers conditions (including, without limitation, ledge, steep grades, and retaining walls), that would, in National Grid's judgment, materially increase the cost of installation, or (c) the fees for the required permits are significantly in excess of what is typical for such work (d) National Grid is unable to obtain the necessary permits to install the gas service line. In the event of a Triggering Condition, National Grid shall consider any Applicant proposals for an adjustment of price.
6. National Grid will not be responsible for delays or damages associated with the installation of a gas service line due to weather or the issuance of permits, nor will it be responsible for damages attributable to unforeseen conditions beyond its control.
7. (New Construction Only) Applicant shall construct, or cause the construction of all necessary water lines, sewer lines, roads and electrical lines, and will perform other necessary work required to prepare the site for the installation.
8. Applicant shall provide all easements and rights-of-way necessary for National Grid to install natural gas distribution lines required to provide service to the Premises.
9. National Grid will accept or modify the meter location shown on the front of this form based upon its installation requirements. All meters must be located on the exterior of the building.
10. Applicant assumes full and complete responsibility for any and all costs associated with any environmental contamination encountered by National Grid during the installation, including but not limited to the costs to clean up or remediate such contamination.
11. In the event that environmental contamination is encountered during the installation, all work shall cease and National Grid shall provide oral and written notice to the Applicant within a reasonable time. Thereafter, National Grid shall have no further obligations under this agreement.
12. Applicant shall, to the fullest extent permitted by law, indemnify, hold harmless and release National Grid, its parent company, affiliates and subsidiaries and their respective directors, officers, employees, agents, servants, representatives, successors and assigns from and against all claims, demands, liabilities or expenses related to environmental contamination at or in the vicinity of the Premises. This indemnity and release provision survives the expiration or termination of the Agreement and extends to the respective successors and assigns of National Grid and Applicant.
13. National Grid shall own the natural gas distribution system up to the outlet side of each individual customer meter.
14. All installations where excavating and back filling are to be performed by Applicant or his/her designee will be performed in compliance with National Grid's specifications, and the installation shall not commence until said trench is inspected and accepted by a representative of National Grid.
15. In the event that the gas equipment identified on the front of this agreement is not installed and in use within six months of the date of installation of the service line, the Applicant agrees to pay National Grid for the cost of installing all gas lines necessary to serve Premises, minus any prior contribution in aid of construction made to National Grid.
16. Prior to the start of the work described on the front of this agreement, Applicant is responsible for marking out any underground facilities on their property that are not marked out as a result of National Grid's notification of the Dig Safe system.
17. This Agreement may be modified only by a writing signed by National Grid and Applicant; any verbal representations or modifications by National Grid employees or others shall be null and void.
18. The laws of the Commonwealth of Massachusetts shall govern this Agreement.
19. If Applicant changes the primary fuel from natural gas to an alternate fuel source during the first five (5) years after billing commences, National Grid reserves the right to reevaluate the financial impact of this change and bill Applicant for a portion of its original investment.
20. If any terms of this Agreement or portions thereof are declared or become invalid or unenforceable, the remainder of this Agreement shall continue in full force and effect.
21. Customer quote is valid for 90 days from the date this Agreement is sent to the customer. After 90 days this amount is no longer valid and is subject to change.