

For National Grid Customers

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## Natural Gas Meter Meter Placement

When planning for the location of your new natural gas meter, please note meter set assemblies must be a minimum of 3 feet away from:

### Venting

- Heating systems
- Dryers
- Central vacuums
- Direct vent appliances

**Intakes** (10 feet from forced air intakes)

**Windows** (including basement windows)

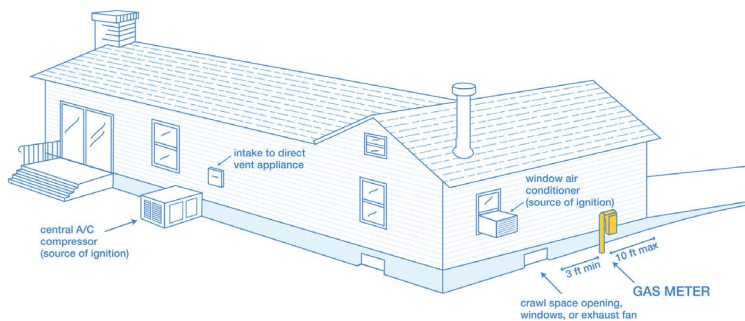
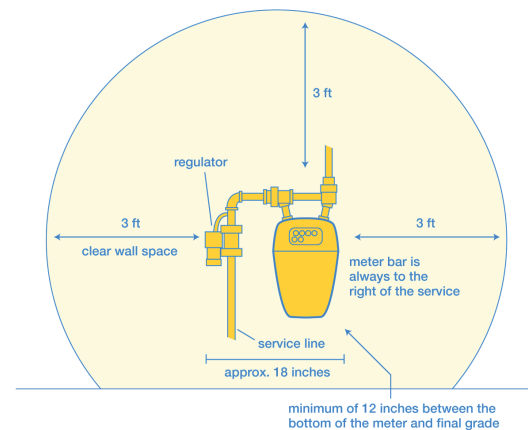
**Doors** (including bulkheads)

### Sources of Ignition

- Electrical outlets
- Electrical meters
- Central A/C compressors
- Window air conditioners

**Source of heat** (which could damage meter)

Even maintaining the clearances noted to the left, meters shall not be installed under windows or openings that may be used as an emergency fire exit. A minimum of 6 inches is required between the bottom of the meter and final grade. Meter shall not be in contact with corrosive materials such as soil, mulch, concrete, etc. Meter also shall not be placed in areas where water collects and puddles.



Heavy snow can put stress on outdoor gas piping and meters and they should be cleared using a broom (not a shovel). Make sure there's no snow or ice that could fall from above directly onto the pipes or meter. It is recommended, whenever possible, meters be placed at the gable end of the house or in some other area where it can be protected from falling snow and ice.

Local codes or manufacturer's requirements may exceed 3 feet. Please check with your gas equipment installer for details. Meter should be located in the front or within 10 feet of the front corner of the home.

**If you have a septic system, it must be clearly marked prior to the installation of a new service line.**

[www.nationalgrid.com](http://www.nationalgrid.com)

For National Grid Customers in New England

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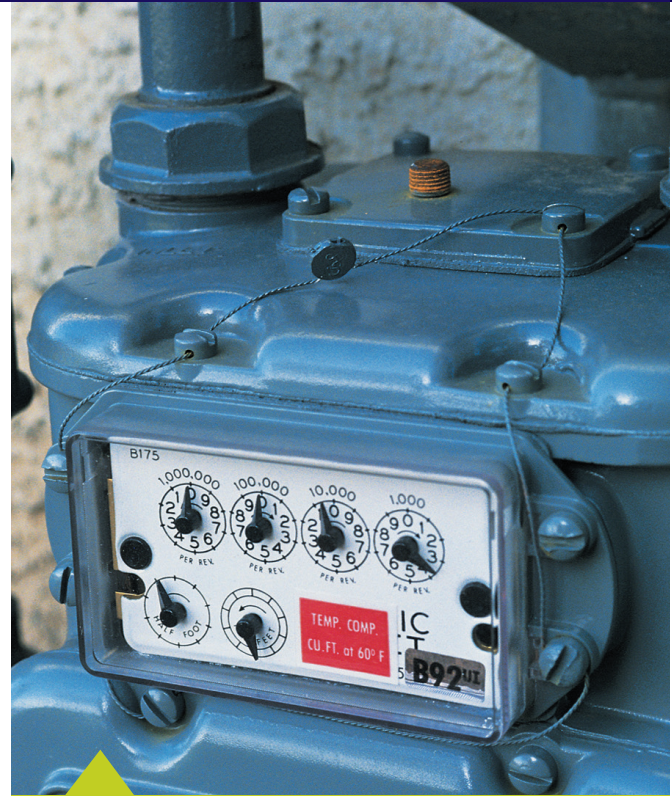
## Natural Gas Meter Requesting a New Natural Gas Meter

### Thank you for choosing National Grid.

Before requesting a new meter installation, please be sure the following items have been completed:

- Interior gas piping is complete and connected to the meter bracket.
- Gas equipment is connected to interior piping and properly vented.
- Electrical wiring is complete and thermostat(s) operational.
- City/town has inspected piping installation. National Grid's service technician has access to the building.
- Meter deposit requirements have been fulfilled (commercial accounts only).

**We ask that you provide us with a minimum of three (3) working days advance notice in order to allow for flexible scheduling. Your cooperation is appreciated and will help avoid any delays.**



To schedule a meter installation, please call:

### National Grid

1-800-732-3400 (MA)

1-800-322-3223 (RI)

### Customer Service Hours

Monday through Friday

7am–8pm

Saturday

8am–4pm

