

# Request for Electric and Gas Service Form

# **CUSTOMER INFORMATION**

Name			
Address			
City		State	Zip
Telephone	(	Customer Number/Last 4 of SSN/EIN Number _	
Email			
Current National Gri	d Account Number		
If Applicable: Name of Business		Type of Business	
Contractor Inform	nation: Please check your preferred me	ethod of contact.	
Name		Company	
Phone 🗆		Text Messaging 🗆	
Mailing Address $\Box$			
Fax 🗆		Email 🗆	
PROJECT LOCATI	ON		
Address			Lot #
If first home on stree	t, what is the nearest 911 address		
City/Town		State Zi	p
	<b>IATION</b> Please check what is applicable to y labeling for units/apartments.	your request. For multiple meters, please include addi	tional documentation
Service Classification	$\square$ Residential $\square$ Commercial $\square$ N	Mixed use structure	
Type of Request:	$\Box$ New Construction $\Box$ Conversion	□ Upgrade □ Relocation	
[	☐ Demolition Cut Only, No Rebuild □	Demolition Cut and Rebuild 🛛 Other	
Structure Type:	Single Structure 🛛 Multiple Unit Struc	cture 🛛 Temporary Service 🔲 Second Servic	ce
	Other		
	□ On the structure □ Pedestal		

## **URD/UCD INFORMATION**

Subdivision/Plaza Name
Developer/Property Owner
Building Contractor
City / Town / Village of
ELECTRIC SERVICE INFORMATION
New Construction
Amperage: Overhead 🗆 Underground If Underground, fed from: 🗆 Pole 🗆 Hand Hole 🗆 Pad
Phase: □ Single □ Three Voltage / KW Metering Type: □ Primary □ Secondary
Meter Placement:  On the structure  Pedestal  Meter Pole/Board
Number of Electric Meters
For multiple meters, please include additional documentation indicating appropriate labeling for units/apartments.
Distance from pole line/transformer pad to point of attachment
Is the pole/pad that the service is fed from on the same side of the street as the structure
Foundation to be completed by □Framed or □Delivered, by Is driveway cut in? □Yes □No
Is this a second service, a separate service and meter in addition to existing structure? $\Box$ Yes $\Box$ No
Upgrade/Relocation
Select one of the options below:
$\square$ An appointment will be required for National Grid to do the disconnect reconnect.
□ The contractor is a member of the National Grid Connects program and will be doing the disconnect reconnect IN an authorized municipality.
□ The contractor is a member of the National Grid Connects program and will be doing the disconnect reconnect OUTSIDE of an authorized municipality (must complete the disconnect reconnect section of this form)
□ The contractor is NOT a member of the National Grid Connects program and is requesting to do the disconnect reconnect (must complete the disconnect reconnect section of this form)
Service Characteristics: $\Box$ Overhead $\Box$ URD If Underground, fed from: $\Box$ Pole $\Box$ Hand Hole $\Box$ Pad
Current amperage       Total amperage after upgrade/relocation
Phase:      □ Single       □ Three       VoltageKW afterKW afterKW afterKW
Metering:  Primary  Secondary
Current number of meters? Are you adding meters? 🗆 Yes, amount 🗆 No
For multiple meters, please include additional documentation indicating appropriate labeling for units/apartments.
How many meters are you removing?

Total number of meters after upgrade / relocation_		
Is your meter inside or out?	Will you be relocating any meters?	
Relocation only, approximately how many feet from meter(s)?	n the current meter location are you looking to n	nove the
What is the meter socket currently attached to? $\Box$	Structure 🗌 Pedestal 🗌 Meter pole	
Have you been to the site?		□ Yes □ No
Is a site visit needed?	□ Yes □ No	
Do you need to meet with a designer on site to discu	□ Yes □ No	
Does the meter socket have a 4ft clearance on the fr	ront and side of the meter?	□ Yes □ No
Is the meter face mounted between 3 $\frac{1}{2}$ and 5 $\frac{1}{2}$ ft	□ Yes □ No	
Is there a 3 ft clearance away from any gas regulating	ng vents?	□ Yes □ No
Is the point of attachment relocating?	□ Yes	s, how many feet $\Box$ No
Does the point of attachment have a minimum of a 3 from windows, doors, fire escapes, porches, or simil		□ Yes □ No
Can the point of attachment be reached by ladder?		🗆 Yes 🔲 No
Does the service drop have a minimum of 13 $\frac{1}{2}$ ft and	□ Yes □ No	
Is there a minimum of 17 ½ ft of clearance over stre	eets and parking areas subject to truck traffic?	□ Yes □ No
Do the service conductors pass over a roof?		□ Yes □ No
Has the service wire been spliced more than 2 times	s?	□ Yes □ No
Is the service triplex?		□ Yes □ No
Does the service drop cross over any properties oth	her than the house it serves?	□ Yes □ No
Does the service drop cross over a swimming pool?		□ Yes □ No
Is the pole that the service is fed from on the same s	side of the street as the house?	□ Yes □ No
What is the approximate length of the service going	from pole to house?	

#### **DISCONNECT / RECONNECT FORM**

This section must be completed if the contractor is a member of the National Grid Connects program and will be doing the Disconnect Reconnect OUTSIDE an authorized municipality or the contractor is not a member of the National Grid Connects program and is requesting to the Disconnect Reconnect.

Customer Name		
Contractor Name	Contractor Phone Number	
License Number		
I am requesting the following service:		
□ Contractor disconnects and National Grid Reconnect	cts- 12 business day notice required	
□ Contractor disconnects, reconnects and resets meters	er- 5 business day notice required	
□ Scheduled completion date:		

# All of the following conditions exist and I assume the responsibility of a correct meter and service location and that the installation meets the requirements of National Grid ESB 750.

- 1. Overhead, residential service, 200 amps or less.
- 2. Same point of attachment.
- 3. Meter box to be located outside, accessible to meter reading and protected from physical damage.
- 4. Point of attachment is accessible from the ground with ladder and is able to withstand 500 lbs. pull.

5. Servi	ice drop	maintains	minimum	clearances p	er the NEC	and Natior	nal Grid ES	В 750 —	available at
www.n	ational	gridus.com	<u>/electricsp</u>	ecifications					

By signing this form, the owner and contractor (a) acknowledge they have read and understand the disconnect reconnect customer instructions; (b) acknowledge that they are not relying upon National Grid with regard to the means, methods, practices, or any aspect of the work; (c) attest that the person performing the electrical work is NEC- qualified; and (d) agree to indemnify and hold National Grid harmless for any loss or injury to person or property arising out of the work of the owner, contractor, or their agents, employees or contractors. The Owner and Electrician assume all risk resulting from performing their own disconnect /reconnect.

Contractor Signature:	<mark>Date:</mark>
Customer Signature:	<mark>Date:</mark>

Disconnect/Reconnect Form — Customer/Electrician Instructions (cont.)

This policy does not permit the customer to have an un-metered service. The meter shall be re- installed in the new (or existing) meter socket prior to carrying load.

The customer or their contractor may not begin work without a returned signed copy of the Disconnect/Reconnect form from the Company. It is the expectation of the Company that work will be completed within two weeks of the application date.

Homeowners and others have the right to work on electrical equipment in those jurisdictions where electrician licenses are not required. In doing so, they assume personal responsibility for their knowledge, ability and safety. Persons performing residential electrical work under this policy shall be required to attest in writing they are NEC qualified.

The term NEC-qualified person(s) shall be used in all documents relating to this policy and understood to mean qualified person(s) as defined in the current edition of the NEC as — "One who has skills and knowledge related to the construction and operation of the electrical equipment and installations and has received safety training on the hazards involved".

Procedure:

1. Fill out the Disconnect/Reconnect form completely and return it to the email address or fax number on the form. Note - incomplete forms shall be returned to the customer.

2. Do not perform any work until the Company provides a work order number.

3. When ready to commence their work, the NEC-qualified person will cut the service entrance conductors on the customer's side of the service connection. See attached Figure 1.

4. The seal on the meter can then be broken, and the meter removed and secured.

5. Once the service is de-energized, work may begin on the customer-owned premises wiring and equipment.

6. Sufficient length shall be left on the individual service entrance conductors to allow them to reach the existing service connection and create a sufficient drip loop according to ESB 750.

7. Upon completion of their other work, the person shall make temporary connections to the remaining piece of each service conductor utilizing Anderson LC-51-C-XB or LC-52-C-XB connectors or equivalent parallel groove connector, insulated with Anderson PTC 51 or 52 or equivalent plastic cover or black electrical tape.

8. Following the electrical inspection, the person shall install the meter in the new channel and secure it with a nylon wire tie. See attached Figure 1.

9. Once the inspection is called into the National Grid VRU system, National Grid shall make the permanent connections to the new service entrance conductors. The connectors shall be left at the work site for retrieval by the owner or their contractor.



#### **GAS SERVICE INFORMATION**

Please complete the information under the appropriate subject that best describes the work being performed. For multiple meters, please include additional documentation indicating appropriate labeling for units/apartments.

#### SITE PLANS

Please submit and attach all site plans if applicable. If your operating equipment requires more than 6.5" of water column you are required to complete the *Elevated Pressure Data Form* as well as provide a cut sheet for each piece of equipment requiring elevated pressure. National Grid reserves the right to determine the final meter placement.

#### **New Construction**

Number of Gas Meters being requested					
For multiple meters, please include additional documentation indicating appropriate labeling for units/apartments.					
Distance from centerline of road to point of attachment					
Total BTU/CFH Load How many inches of water column are required?					
Does an existing gas main pass in front of your structure? $\Box$ Yes $\Box$ No $\Box$ Unknown					
Is the first floor up and framed? □Yes □No If no, when					
Is the structure backfilled within 6" of final grade? $\Box$ Yes $\Box$ No If no, when					
When will you be ready for the installation of service?					
Jpgrade/Relocation of Service					
Are there any existing meters on the structure? $\Box$ No $\Box$ Yes If Yes, how many					
Total number of meters after upgrade					
What is the load of your existing equipment? What is total load after the upgrade?					
Are you installing a gas generator? □Yes □No					
What other appliances are you adding to increase your load?					
If you are requesting a relocation of your service lateral and/or meter(s), please indicate what specifically is moving and distance:					
Gas Conversion					
Current Source of Heat:  Propane  Oil  Boiler  Pellet/Wood Stove					
□ Electric Heat □ Space Heater □ Other					
Number of Gas Meters being requested Distance from centerline of road to point of attachment					
Total BTU/CFH Load How many inches of water column are required					
Does an existing gas main pass in front of your structure? $\Box$ Yes $\Box$ No $\Box$ Unknown					
When will you be ready for the installation of service?					
Will you be converting your primary heating source to natural gas? $\Box$ Yes $\Box$ No					
Are you installing a gas generator? □Yes □No					

### **Demolition/Temporary Service Termination**

Request for service termination must be made by the owner of the property or municipal authority. Proof of sale or property ownership may be required at the discretion of National Grid before any request can be fulfilled. National Grid requires access to meters for all permanent service termination requests. Removal of meter(s) does not indicate it is safe to proceed with demolition. Removal/termination of service and meter for residential demolition can take up to 20 days to complete from the date the request is received. Customers cannot choose the date they would like the service removed/terminated. If the service is active, the customer of record on the account will be responsible for any usage up until the service and meter(s) are removed.

#### **PROJECT INFORMATION**

Utility to be terminated:   Electric  Gas  Both
Type of Termination Requested: 🗌 Permanent 🛛 Temporary – future use on property is intended
Earliest date service to be terminated by
List all meter numbers to be removed. Having all meter numbers to be removed is essential to processing your request, without this information your request cannot be processed.
Will a confirmation letter of utility removal/termination be required $\ \square$ No $\ \square$ Yes
Indicate method of letter delivery 🛛 USPS Mail 🔤 Email 🖓 Fax
Mailing address/Email/Fax for letter to be sent
<b>Contractor Information:</b> Please check your preferred method of contact.
Name Company
Phone Text Messaging
Mailing Address
Fax Email
<b>RECONNECTION OF SERVICE</b> Please fill out this section to the best of your ability if you intend to utilize the property in any manner for future use.
Type of request 🗆 Re-build on same footprint/foundation.
$\Box$ Relocation of existing utilities to a different location/structure on property.
$\Box$ Reinstatement of old service in the same location/footprint.
□ Other
Please describe the work being done